



Mr.VoIP

Installing and Configuring the Mr.VoIP App for Microsoft Teams

The Mr.VoIP App for Microsoft Teams allows users of both 3CX and Microsoft Teams to manage calls, contacts and chats directly from their Teams message textbox via mConnect Omnichannel.

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PRE-REQUISITES

1. Microsoft 365 account with Azure AD (Microsoft Teams)
2. 3CX PBX V18
3. mConnect Omnichannel



CONFIGURATION

Setting up your Teams Account and Mr. VoIP with SSO

1. Login to your Microsoft 365 account. Go to "Azure Active Directory" -> "Enterprise Application"
2. Click on "New application".
3. Click on "Create own Application"

What's the name of your app?

What are you looking to do with your application?

- Configure Application Proxy for secure remote access to an on-premises application
- Register an application to integrate with Azure AD (App you're developing)
- Integrate any other application you don't find in the gallery (Non-gallery)

4. Enter MrVoIP and select "Integrate any other application you don't find in the gallery".
5. Click on "create".



2. Set up single sign on

Enable users to sign into their application using their Azure AD credentials

[Get started](#)

6. From the "Set up single sign on" tab click on "Get Started".

7. Select "SAML" for SSO authentication.

Basic SAML Configuration		Edit
Identifier (Entity ID)	Required	
Reply URL (Assertion Consumer Service URL)	Required	
Sign on URL	<i>Optional</i>	
Relay State	<i>Optional</i>	
Logout Url	<i>Optional</i>	

8. Click on "Edit" to change the Basic SAML configuration.

- Identifier: mConnect (This ID is required for mConnect setup)

- Reply URL: <https://omni.mconnectapps.com/ms-sso/simplesamlphp/www/>

Copy your App Entity ID and paste below

Identifier (Entity ID)

mConnect

Reply URL (Assertion Consumer Service URL)

<https://omni.mconnectapps.com/ms-sso/simplesamlphp/www/>

9. Enter mConnect in the "Identifier (Entity ID)" field.

Configuring Azure AD Identifier in mConnect (Omnichannel)

Set up MrVOIP	
You'll need to configure the application to link with Azure AD.	
Login URL	<input type="text" value="https://omni.mconnectapps.com/ms-sso/simplesamlphp/www/"/>
Azure AD Identifier	<input type="text" value="https://omni.mconnectapps.com/ms-sso/simplesamlphp/www/"/>
Logout URL	<input type="text" value="https://omni.mconnectapps.com/ms-sso/simplesamlphp/www/"/>
View step-by-step instructions	

1. In the Basic SAML configuration under the "Azure AD identifier", scroll down to section 4. You will see your Azure AD identifier, copy this to your clipboard.

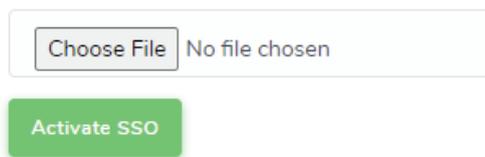


2. In your mConnect Omnichannel, go to "Settings">" SSO Settings "and paste the ID into the Azure AD Identifier.

Adding Users

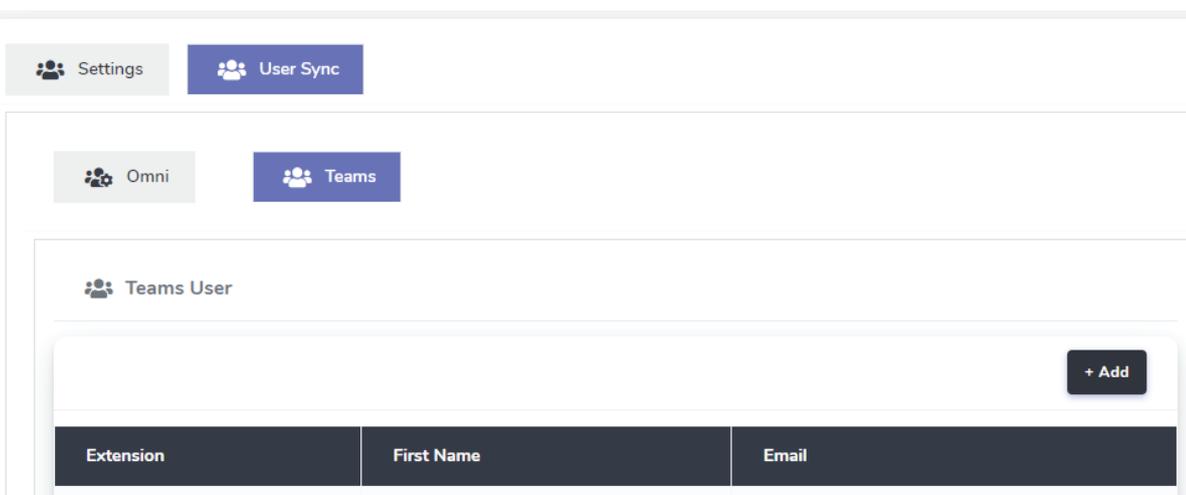
1. In your Azure AD, under the MrVoIP App, go to "Users & Groups" and add the user/group you want to grant access to.

Federation Metadata XML



2. Export the Federation Metadata XML in section 3.

3. In your mConnect dashboard navigate to "Settings"> "SSO Settings" and upload the exported XML file from Azure AD.



4. Go to "SSO Settings" in your mConnect Omnichannel and select "User Sync". Click on "Teams User" and then "+Add" to enable/ disable users from accessing the Mr.VoIP App.